



Guest Information

Dear Guest,

Welcome to the Ringhotel Residenz Alt Dresden!

We hope that you will enjoy Dresden and our hotel's amenities.

Our staff will do their best to make your stay as pleasant as possible. If you have any suggestions or requests, we are happy to help.

We've put together this brochure to help you feel at home with us.

Inside you'll see that we've put together the most important information for you from A - Z.

With kind regards,

Ringhotel Residenz Alt Dresden

Marc Arendt
Executive Director



Arrival:

If you have any requests immediately after your arrival, we kindly request that you inform our reception staff, using the number 953.
Our staff will be happy to help you.

From 4:00pm on, your room is at your disposal.

Departure:

We kindly ask you to vacate the room by 11:00am on the day of departure. Please do not forget to return the key card to the reception desk.

Suggestions

We welcome your suggestions and critical feedback, so that we can ensure that you feel at home here.
Do not hesitate to call our reception at 953.

Cars:

Highway

From the hotel, you can reach the A 4 via Meißner Landstraße (B 6) in the direction of Meißen or from a western direction via the Dresden-Altstadt road, which you will see after 2 km

Gas stations

ARAL, Meißner Landstraße (B 6)
about 500 m in the direction of Meißen
open day and night

Car wash

Clean Car AG, Hamburger Str. 52

Telephone: 0351 - 422 30 30

Hours:	Mon.-Fri.	7:30am - 7:00pm
	Sat.	7:30am - 7:00pm
	Sun.	12:00am - 5:00pm



Doctors

AT *Ärztehaus* Gottfried-Keller-Straße 24:

Dentist

Dr. Thomas Härtel

Telephon: 0351 - 4 21 53 38

Office hours: Mon.-Fri. 7:30am - 12:00pm

Mon.-Thur. 2:00am - 6:00pm

General Physician

Dr. Ina Hofmeister

Telephone: 0351 - 4 21 30 25

Office hours: Mon.-Fri. 07:30am - 10:30pm

Tues.-Thur. 2:00am - 5:00pm

In case of an emergency, please contact the reception staff at 953.

Hospitals

- Städtisches Klinikum
Dresden-Friedrichstadt, Friedrichstraße 41
Telephone: 0351 - 48 00
- Uniklinikum
Fetscherstraße 74
Telephone: 0351 - 4580
- Diakonissenkrankenhaus
Holzhofgasse 29
Telephone: 0351 - 8 10-0

Pharmacy:

The closest pharmacy is:

- *Canaletto-Apotheke*
Wartaer Straße 13
Telephone: 0351 - 42 75 7187

To make special arrangements or if you have particular needs, please contact the reception desk at 953.



*Bathrobes and
Sauna Towels:*

are available for you at the reception desk, free of charge.

Bath Slippers:

can be purchased at the reception desk for € 3,00.

Bank:

Ostsächsische Sparkasse Dresden / ATM,
Gottfried-Keller-Str.7 Telephone: 0351 - 4 550

Mon./Tues./Thur.: 9:00am -1:00pm /2:00pm-6:00pm
Wed.: 9:00am -2:00pm
Fri.: 9:00am -2:00pm

Banquets/Conferences:

We organize meetings, conferences and celebrations for you in our event rooms. Whether it's for 5 or 100 people, we create the right setting for you.

Bar:

At the end of the day, enjoy a drink at our lobby bar.
We open at 5:30pm daily, except for Sundays

Flowers:

We are happy to take care of this for you. We recommend:

Bindekunst, Warthaer Strasse 10
Telephone: 0351 - 4 21 02 10

Mon.-Fri. 9:00am - 6:00pm
Sat. 8:00am - 1:00pm

Letters/Mail:

You are welcome to drop off your mail at the reception desk.

Shopping:

Two supermarkets are in the immediate vicinity:
EDEKA is about 500 m and Lidl is about 300 m from the hotel.



Electricity:

We have 230 volts of alternating currents.

Bicycles:

Available through outside suppliers.
Please contact the reception.

Television Programs:

Our rooms have satellite television.
In the index, you can find the list of programs.
In the hotel bar, you can watch SKY Sports live.

Fire:

Please observe the rules of conduct in your room.
Leave the building immediately via the posted escape route. Do not use the elevators under any circumstances.

Outdoor Pool:

Stausee Cossebaude (entrance fee) about 5 km in the direction of Meißen.

Hairdresser:

Heike Winkler and her team of "CreHaartiv" await you on the first floor - across from the hotel.
Mon. 1:00pm-7:00pm, Tues.-Fri. 9:00am-7:00pm,
Sat. 9:00am-1:00pm
Telephone: 0351 - 6 58 63 83

Breakfast:

Enjoy our decadent breakfast buffet in the restaurant.
„Wintergarten“ from 6:30am - 10:00am daily.

Dogs:

We kindly request that you leash your dog when in the hotel.
We charge € 10,00/day if you keep a dog in the room.
Please understand that for hygienic reasons, we do not allow dogs at the buffets in the restaurant, at neither breakfast, nor brunch, nor for special buffets.

Churches:

Evangelical Church, Heilandskirche
An der Heilandskirche 3
Service: Sunday 9:30am or 5:00pm
Catholic Church, St. Marien
Gottfried-Keller-Straße 50
Holy mass: Sunday 9:00am



- Credit Cards:* We accept Visa, Mastercard, American Express, Maestro, Airplus and EC-Karte.
- Messages:* are kept for you at the reception desk.
- Emergency Calls:* 0 for outside line, police 110, fire department 112
In-house: Press the red emergency-call button on the telephone.
- Postcards:* and stamps are available at the reception desk.
- Restaurants:* From Monday to Saturday, we offer you regional and international specialties in our restaurants. We are happy to reserve a table for you, if you call 953.
- Reception:* Our reception desk is staffed around the clock.
The number is 953.
- Ring hotel card:* ...to help keep you on the sunny side of life.
Find out more at the reception desk.
- Safe:* You can leave your valuables in the safe at the reception desk, free of charge.
- Sauna:* located in the basement of the hotel and open from 5:00pm-11:00pm. If it's not included in your hotel package, we charge € 5,00 per person/ per day.
- Key Card:* If you lose your key card, please report it immediately to the reception staff.
- Shoeshine machine:* is located in the basement next to the toilet under the restaurant „Residenz-Treff“.
- Environment:* Please help save our environment. Towels on the floor mean "Please replace". Towels on the rack mean „I will use it another time“.
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Wake-up Service:

To receive a wake-up call, lift the handset and dial 53. Then enter the desired wake-up time as four digits, e.g., wake-up time 7:45 a.m. = 0745. Enter only one wake-up time. After you have done this, you can hang up the receiver. You will be woken up automatically. When the telephone rings at the specified time, lift the receiver, then hang it up again.

Valuables:

We are only liable for items brought in and placed in the safe at the reception desk.

WiFi:

WiFi is available for free in all hotel and conference rooms, and in the hotel lobby. Please note the instructions for logging into the free network. For more information about prices and high-performance access, please contact the reception desk.

Cigarettes:

A vending machine is located in the stairwell under the restaurant „Residenz-Treff“.

Messages:

Reception/Switchboard	953
Office	951
Fax reception/office	988
Housekeeper	969
Restaurant „Wintergarten“ and Bar	955
Bistro „Residenz-Treff“	954

Important Phone Numbers: - dial 0 first to get an outside line.

Emergency	110	
Fire Department	112	
Emergency Service for Wheelchair Users	0351 44 30 - 130	(Mon.-Fri. 8:00am -6:00pm Sat. 9:00am -12:00pm)
	01 72/3 50 30 12	(24-hour-service)
Medical Emergency Service	+49 116 117	
ADAC-Roadside Assistance	089 20 20 4000	
ADAC-Telephon Service	0800 5 10 11 12	
National/ International Information	1 18 33	



Television and Radio Programs:

Channel 1	ARD	24	Pro Sieben
2	ZDF	25	Super RTL
3	MDR	26	VOX
4	RBB	27	Kabel eins
5	SWR	28	n-tv
6	BR	29	Sport 1
7	HR	30	Eurosport 1
8	Kika	31	Tele 5
9	3 SAT	32	N 24
10	Eins Plus	33	BBC World
11	Eins Festival	34	CNN International
12	ZDF Kultur	35	Sky News International
13	ZDF Neo	36	Bloomberg Europe
14	ZDF Info	37	CNBC Europe
15	ARTE	38	CCTV news
16	PHOENIX	39	Russia Today
17	Tagesschau 24	40	France 24
18	Servus TV	41	CCTV F
19	Sky Sports News	42	TV 5 Monde
20	Sky Atlantic	43	TV Internacional
21	RTL	44	Canal 24 HORAS
22	RTL 2	45	SR
23	SAT 1		

Room Service Menu 12:00p.m. – 08:00p.m.

Passion fruit vinaigrette salad with breast of turkey	€ 15,00
Potato soup „Dresden style“ with sliced sausage and black-bread croutons	€ 11,00
Grilled salmon fillet with lemon sauce, served with Mediterranean vegetable And potato-leek pancake	€ 23,00
House Burger 200g of juicy beef in a malt bun, with bacon, cheese, onions, cucumber, tomato, crispy lettuce and barbecue sauce, served with a side of French fries	€ 14,80
Grilled rump steak (200 g) hearty flavor, striped with fat, served with herb butter, baked potato, chive cream and a small salad	€ 24,50
Saxon fried quark cakes Topped with cinnamon sugar and applesauce	€ 8,00
Crème brulée come with bourbon vanilla ice cream and currants	€ 8,00

Information about the ingredients in our food and beverages that may trigger allergies or intolerances is available from our service staff.

Order by calling 953. We add a service charge of 15%.

Our prices include the statutory value added tax.